



New municipal ICT management model

Ayuntamiento de Murcia

NEEDS

- We need a tool to locate municipal information.
- Allow collect data: Inspections, incidents, jobs, licenses...
- Linking citizens information with information from different Councillorships.
- Normalize and correlate Internal Management Systems.
- Crossing data from external sources.



PROYECT

Territorial management



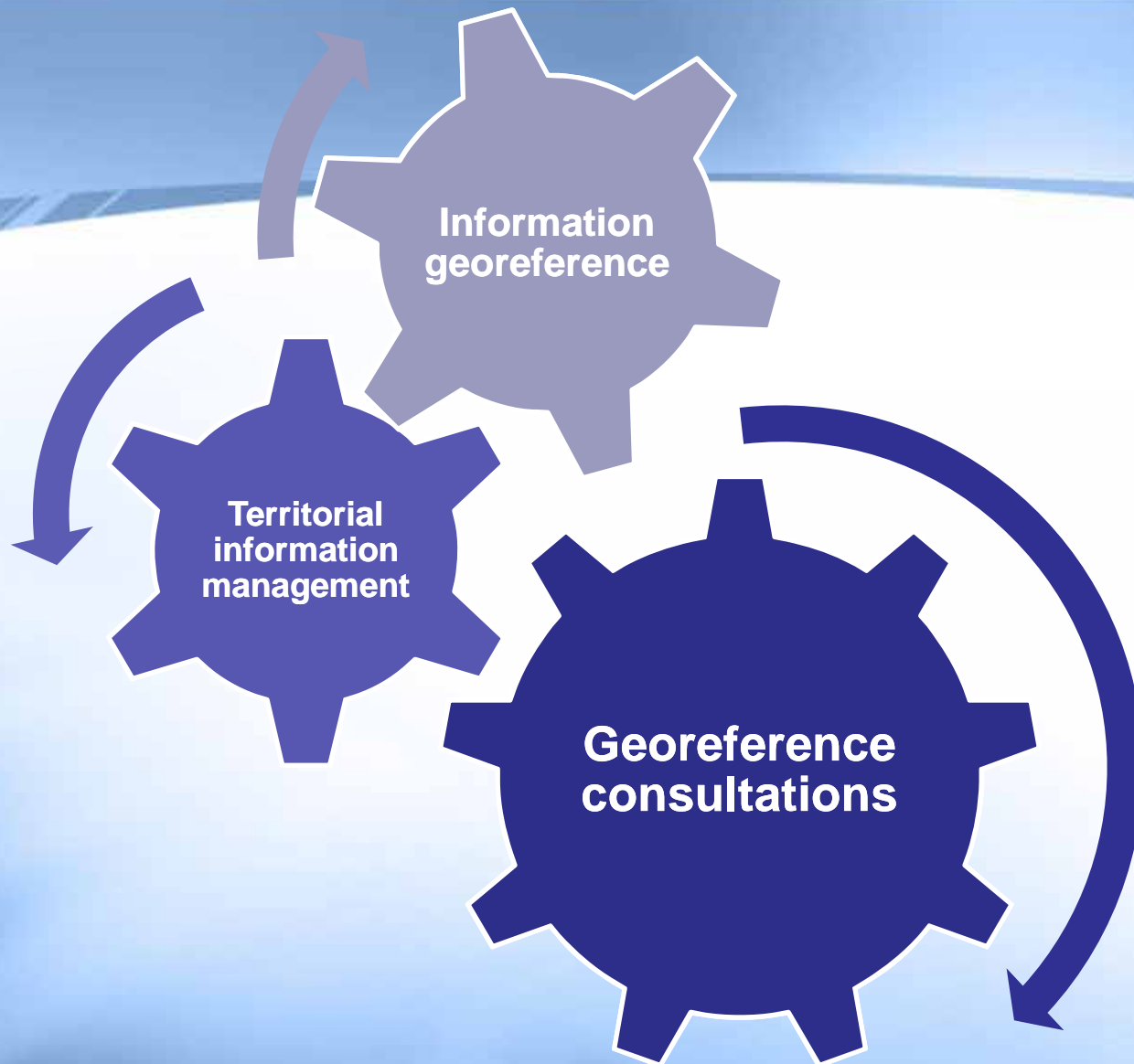
Murcia City Council



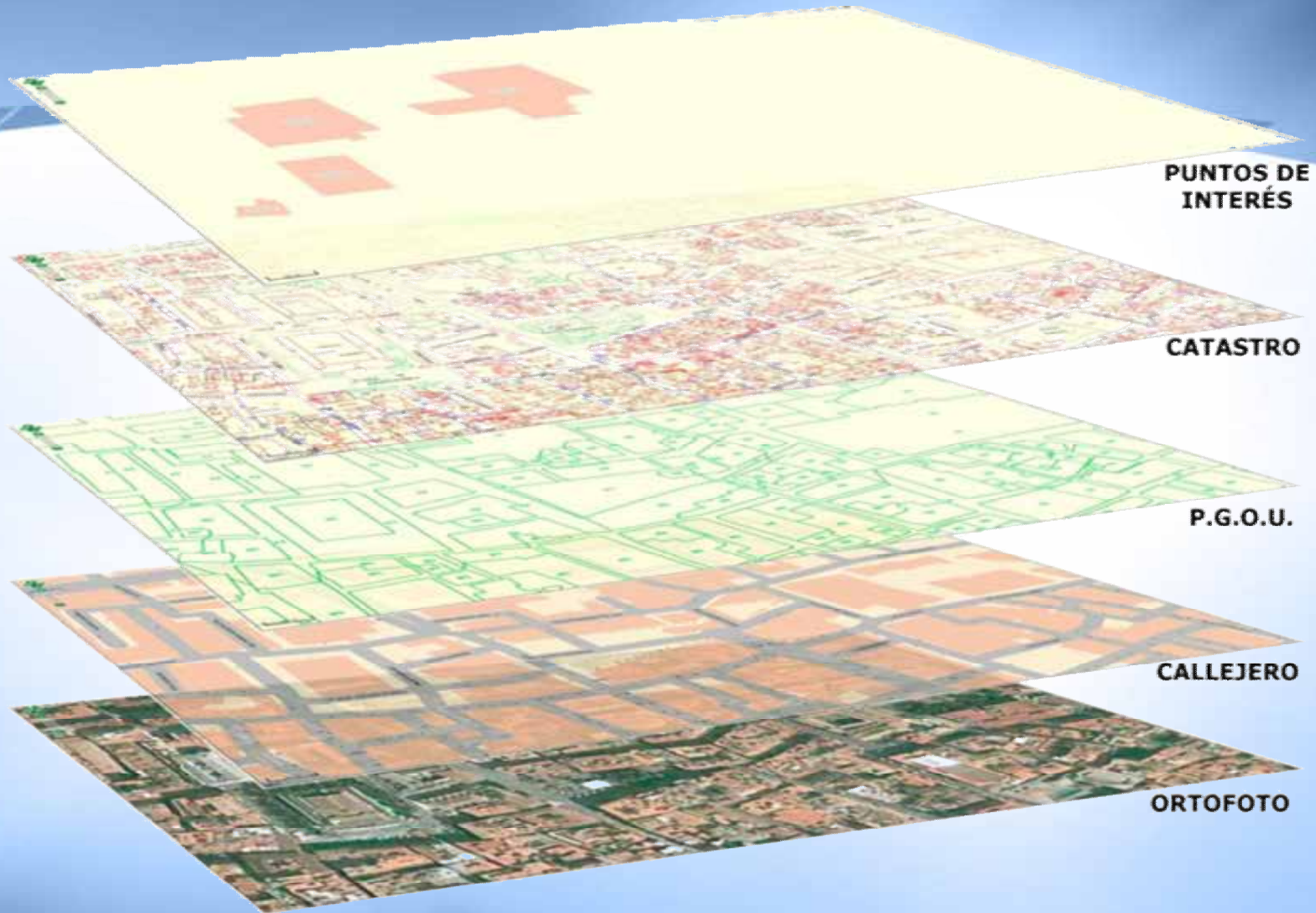
STANDARDISATION

- Third party data.
- Street directory.
- Cadastral reference.
- **Internal Process:** Data Quality Review.
- **External process** through agreements: Emuasa, Cadastre, notaries, etc ...

Elements



Integrated management system for territorial base



Example

Land registry code



Tributos

LICENCIAS

FORDS

RUBBISH-
WATER

TAXES

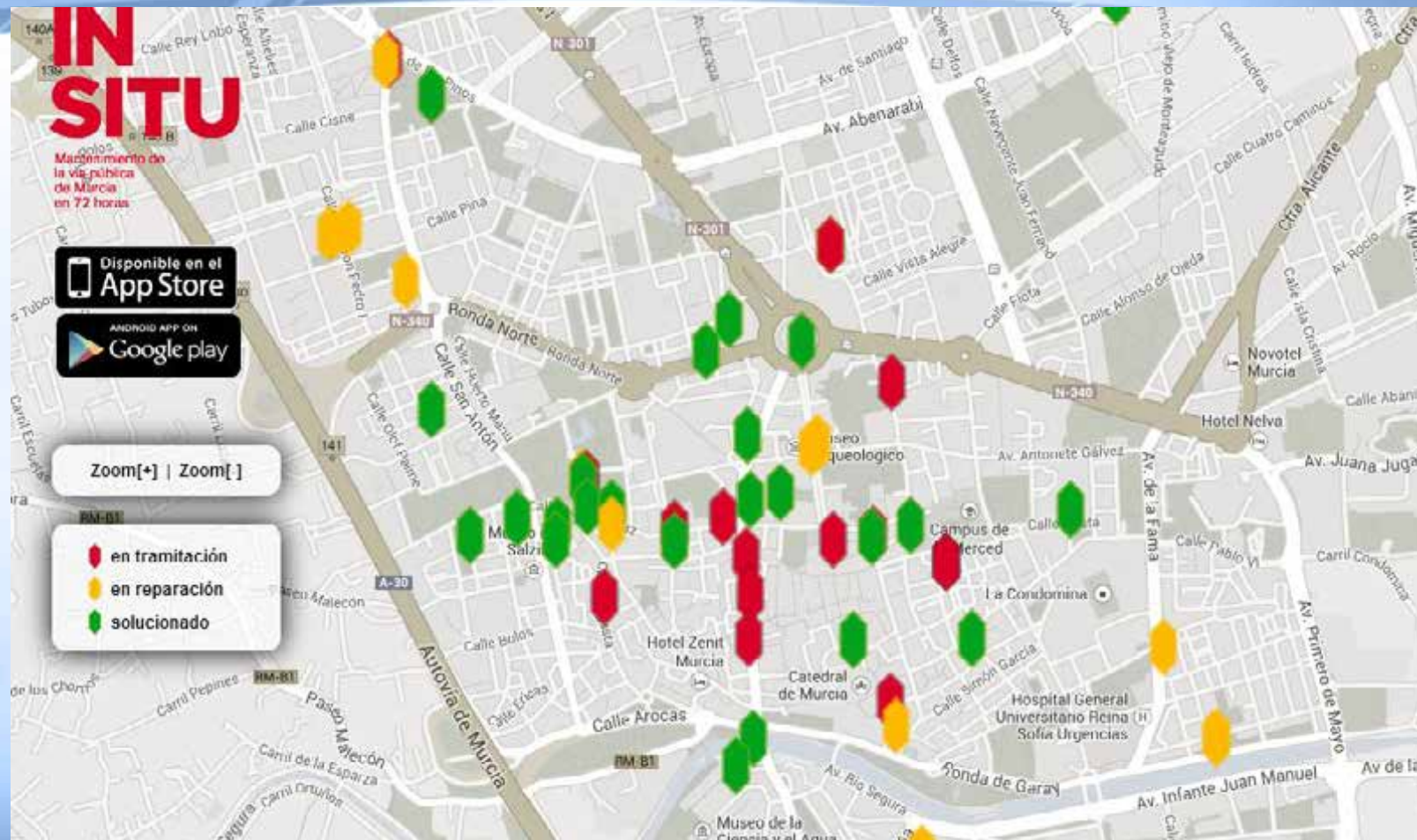
CARTOGRAPHY
LAND REGISTRY

Fraude in taxes



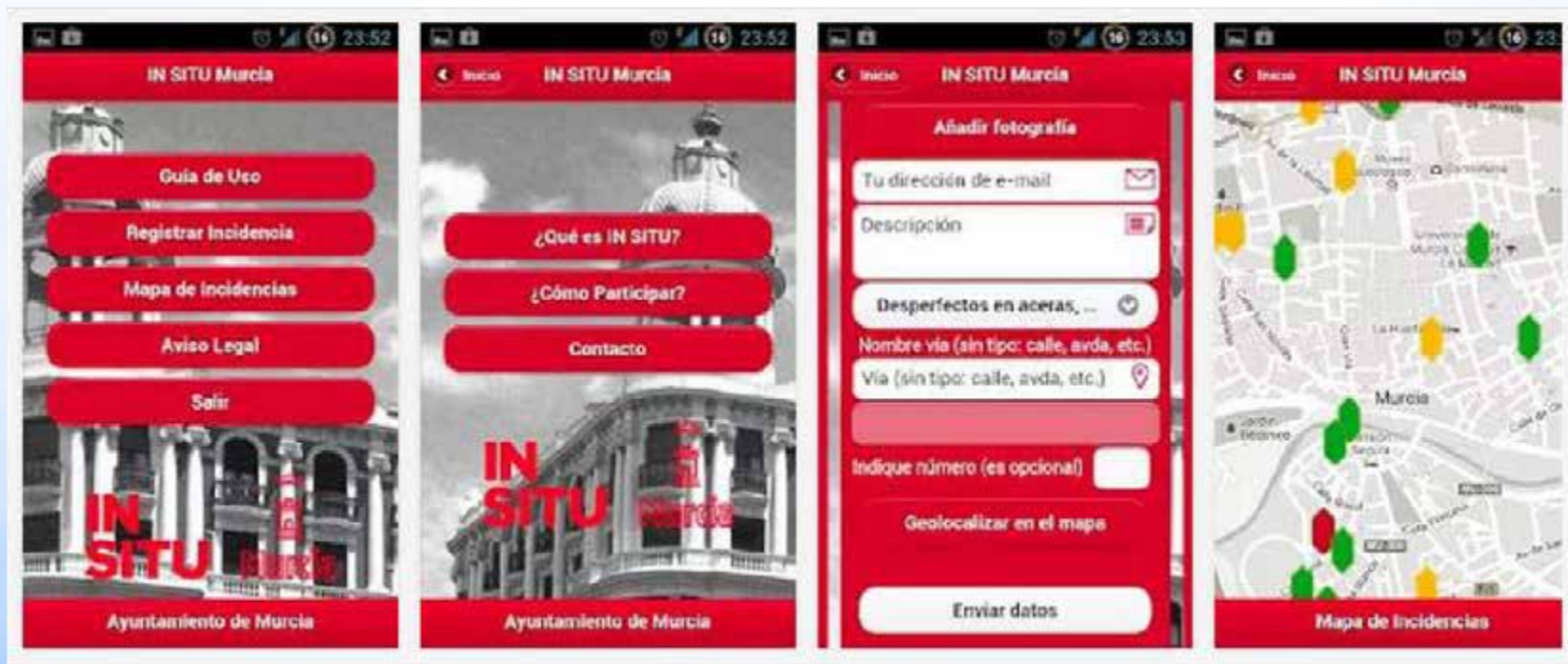
AGENCIA
MUNICIPAL
TRIBUTARIA
AYUNTAMIENTO DE MURCIA

Public Street maintenance





App IN SITU



Public Street works



A detailed map of the city of Murcia, Spain, showing various streets and landmarks. The map is overlaid with green lines and shapes indicating areas of public street works. These include a long vertical section of Gran Vía Escultor Francisco Salazar, a horizontal section of Calle Enrique Villar, and several smaller rectangular areas in the center and right. Landmarks such as the Museo de la Ciudad, Plaza de Santo Domingo, Plaza de Toros de Murcia, and the Cathedral of Murcia are labeled. The map also shows the river Segura and the Ronda de Garay.

